

# Services

## Advanced Vacuum Services

360.00.02

Excerpt from the Leybold Full Line Catalog (Edition 03/2020)

Catalog Part Services

# Advanced Vacuum Services

## Easy, competent, reliable

The optimization of productivity, system availability and overall costs is a challenge you constantly have to deal with to be competitive and successful.

Therefore, service has a central role as a part of the supply chain.

Leybold is available worldwide for you as a reliable and competent partner with its service network.

We accompany your vacuum systems over the entire life cycle with an innovative and comprehensive range of services.

We consider ourselves as part of your value chain. For this reason, we are lined up to respond flexibly to market changes. And we continue to constantly develop ourselves further in order to be jointly successful with you.

## Our Service Portfolio



# At your disposal all over the world

## How to reach us



We are available 24/7 to help you :  
+49 221 347 1000

Our staff with its extensive vacuum expertise will define the details of the service requirements together with you:

### - Workshop repair

When returning your vacuum component please make sure to always include a completed and signed Declaration of Contamination.

Using our online return form is an easy option to fill in the Declaration of Contamination and print the accompanying shipping documents for your equipment shipment.

[https://returns2.leybold.com/en\\_GB/](https://returns2.leybold.com/en_GB/)

### - On-site service

After arranging a service appointment our service engineer will visit your site to conduct the required maintenance.

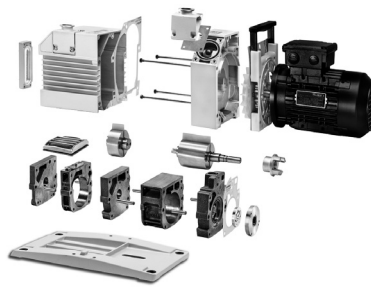
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## Genuine Spare and Wear Parts



Your pump is delivering top performance day in and day out. Full functionality demands precise matching and accurate coordination between each individual component.

For this reason, demand the genuine spare and wear parts so that you can be sure to attain optimum performance and top quality.

Through our original spare parts we are offering more than only a supply of repair components:

### Long life time:

All materials and also the components for maintenance, repair and refurbishing are subject to the highest quality requirements. Doing so we ensure a long, trouble free operation of your vacuum equipment.

### Appropriate service kits:

We offer functional spare part kits for custom maintenance and repair work, so that you have all required materials directly at hand and perform this work as simply as possible (for example, a maintenance kit for filter change).

### Availability:

With our global service and sales network we ensure the highest possible level of availability of our original parts for our worldwide customers.

## On-site Service, Service Points and Service Technology Centers



Leybold maintains throughout the world Service Technology Centers and Service points also in your area.

Our service engineers undergo regular training and are kept abreast of all application specific special features. To ensure a rapid solution in case of problems our technicians carry with them all necessary tools and materials plus the needed genuine Leybold parts.

In our Service Technology Centers we offer vacuum service following global Leybold standards to ensure the highest quality levels. Our technicians are specialists in maintenance, overhaul and repair of your vacuum equipment.

We use worldwide applicable repair standards as well as special tools developed for your vacuum equipment. Moreover, the global Service Technology Centers are also linked to our production and development sites to ensure state of the art vacuum knowledge.

Are you running your vacuum equipment in processes using toxic or acid substances? Our Service Technology Centers have the best equipment available for proper decontamination of your equipment.

You will find an overview of our worldwide locations, as well as up-to-date contact data on our homepage:

[www.leybold.com/en/services/](http://www.leybold.com/en/services/)





# Sales and Service

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